

Participant Comments

The games/video clips were awesome. The content was presented in a great way which allowed for a lot of discussion on the content.”

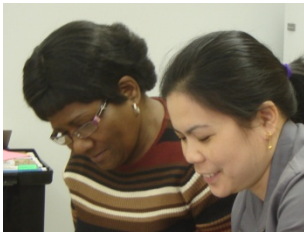
I learned that personality, values, interests, etc. can help me understand my actions, and how I see and treat staff and residents in my future with them.

Training was designed specifically for our needs; presenters were knowledgeable and informative. Bringing our department heads together and interacting was very important--as a diverse group of people-- ages and backgrounds-- we need to be team-oriented and able to convey this to our staff.

Value added, inspirational--walk away with a lot of knowledge.

Opened my mind and helped me see different strategies and methods on knowing myself and my team.

Better understanding on how to communicate effectively, especially with 'English as a second language' employee.



I might just actually become a good supervisor!

Interaction – discussion among the leaders is very helpful. The group working together in teams; the way we all came up with ideas together

Very good for team building and for building personal confidence of staff.

This training is not only useful for work, but also useful at home.

Useful topics that cover necessary skills, delivered appropriately and at a good pace, good balance of teaching and activities

The group-based discussion was excellent as led by the trainer. She did an excellent job of directing conversation to hit key points and filled in any gaps with insightful comments or information.

This facilitated training experience was valuable because I was able to interact with many of my colleagues in a new way.